**Service Portal - Cyient Portal:**

GPVPN gateway would be based on your location from which you are working. Suppose if you’re are working from Bangalore facility then GPVPN gateway will be Bangalore or if you are working from Manikonda facility then your GPVPN gateway would be MKD.

Also, please refer below path in order to create port opening ticket in correct template as ticket raised by you is in wrong template.

Path to raise firewall service request in GHD: **https://mycyient.service-now.com/cp/ ->Raise IT service request -> Network->Firewall Services.**

Virtual Machine: